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India's need for financial inclusiveness and its implications

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**Abstract** 

The phrase "financial inclusion" has continued to be used often in the banking sector during the past few decades. This phrase means doing more to distribute financial services to people who are unaware of them or are unable to use them because they live in remote places or lack access to certain technologies, for example. The reforms implemented in India over the last few years are compatible with the expansion and advancement of disadvantaged and underprivileged groups. In this sense, it promotes the coordinated growth of all people, which is accurate. Only when corruption-related problems and the enormous wealth disparity between both the rich and the poor are addressed will it be feasible? Financial inclusion refers to offering all customers access to inexpensive financial services like insurance and banking services. Although there are certain obstacles in the way of financial intermediation, it is certain that full financial inclusion may be attained in India provided the necessary corrective actions are taken by the government. In the end, this will achieve the campaign's goal of shared prosperity and economic diversification.

I. Introduction

The bare minimum of financial services contains the characteristics of quasi-public commodities for which the exclusion principle is ineffective. Hence, without exception, every one person in a nation should have access to the bare minimum of banking services. It didn't happen anywhere, though(Menon, 2014). There can be some individuals who choose to exclude themselves. Nonetheless, the underprivileged group of people in every nation typically does not have access to the products and services of official financial institutions. Recent terminology for it is

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financial exclusion. According to a report by the RBI, economic inequality in India results in a 1% loss in GDP(Gattoo et al., 2015).

The Indian government and banking authorities have been urging financial firms to address these issues since 2004. In this context, a lot of attention has also been paid to the SHG-centric microcredit program(Anonymous, 2011). To attain complete financial inclusion by 2015, several unique measures have also been taken, such as the availability of "no frills" accounts and the Kisan Credit Card(Poojary & Rodrigues, 2013). With the opening of "no frills" accounts and the issuance of a few Multi-Purpose Credit Cards for everyone, microcredit in India has been initiated. But the tale of financial intermediation is not over yet. As a result, the term "financial inclusion" describes a condition in which people generally has access to regulated financial institutions through the ownership of savings accounts, credit accounts, insurance policies, etc ("BANKS RISK Rs75,000 CRORE OVERDRAFT ON 15 CRORE NEW ACCOUNTS (Which Are Proposed to Be Opened under the Government of India's New Financial Inclusion Initiative)," 2014). Access to formal savings, credit, payments, insurance, remittance, and other financial services at reasonable prices may be beneficial to the individual. The GDP rises as a result of accelerating currency circulation. Thus, for more rapid inclusive growth, micro finance is crucial(Kelly, 2016).

Providing basic banking services to reduced and poor groups at reasonable rates is referred to as financial inclusion ("India's Sbi Achieves 100% Financial Inclusion in State Circle," 2012). The goal of monetary insertion is to provide a official banking sector for those who are disadvantaged so they may better comprehend the financial services that are available and develop the confidence to make sound financial choices(Mishra, 2014). Financial insertion is described as "the procedure of guaranteeing the availability of banking facilities besides providing finance where required for susceptible populations like economical portions and lower financial groups on economical rates". The necessity to offer low-income socio-economic services that can help them improve their individual economic well-being and growth led to the development of financial inclusion(Menon, 2014).

## II. Research Objectives

- To comprehend India's demand for and current state of financial inclusion.

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- To review the contribution of banks to this unique system.

- To evaluate the flaws of India's progress towards financial inclusiveness.

III. Result Analysis Methods

Both primary and secondary data from a variety of sources have been utilized for the purposes of

this study(Sharma, 2016).

Various sources like journals, blogs, newspaper (s), etc., have been utilized to gather secondary

data. Primary information was gathered from individuals working in various financial-related

sectors.

IV. A Review Of The Works

Several academicians have conducted extensive research on monetary inclusion. Different

magazines and periodicals were explored for conducting this research(Dubey, 2011). For the

very first time this phrase was used was in 2005 by Chakraborthy, who was then the president of

the Indian Bank.

Roy (2012) conducted research on Nation's financial inclusion in general. The investigation

came to the conclusion that banking and other financial organizations have established their

branches across India. Regulations and rules have been streamlined. According to the report, the

banking sector has experienced phenomenal volume growth over the past few generations.

In 2014, Divya Joseph conducted research on India's degree of financial literacy and inclusion.

She made an effort to determine the connection between the various types of banking accounts

like saving bank accounts, jan dhan yojna accounts and the amount mobilized through these

accounts.

In his research, Aggarwal (2014) came to the conclusion that there are many barriers to

achieving financial inclusion in India, including illiteracy and a lack of advanced technology in

rural areas. He recommended that the government create new habits to promote inclusive

expansion by promoting monetary inclusion.

The significance of monetary inclusion as a tool for shared prosperity has been investigated by

Purvi Shah and Medha Dubhashi (2015).

It includes the unfortunate section like marginal as well as small-scale agriculturists, street

vendors, laborers, Unemployed females, senior citizen.

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## V. Financial Exclusion Problem

Financial exclusion refers to the inaccessibility of fundamental financial and banking services to individuals belonging to lower level of strata. Simply put, financial exclusion refers to a scenario in which certain groups within society are denied access to financial products and services. For progressive nations as India, a substantial percentage of the populace lacks access to government amenities.

Financial exclusion comes in a variety of forms, including the following:

- Lack of funds for savings as a result of lower income.
- Credit exclusion: the incapacity of a person to access credit to meet their financial obligations to themselves or their family.
- Insurance exclusion: the absence of life insurance or the inability to use or access insurance services in the area.

Incapability to access financial services is referred to as banking exclusion.

For the following most crucial reasons, authorities have concentrated on financial intermediation of rural and semi-rural regions:

- 1. Establishing a framework for encouraging the habit of saving money The absence of savings has left the lower income group always on the verge of financial hardship.
- 2. Creating official credit routes Up until now, the unbanked populace has been tremendously dependent on informal credit resources including family members, and indigenous moneylenders. It will be possible for the populace's entrepreneurship to advance prosperity in the country if adequate and accessible finance is accessible via government sector banking organizations.
- 3.Fix holes and loopholes in government assistance and subsidy programmes. The poorest of the poor are not truly recipients of a sizable amount of money intended for them. Many people believe that a significant portion of the money is lost as it makes its way through the complex government bureaucracy and is not able to arrive at the proposed recipients. Thus, the administration is advocating for direct-cash payments to beneficiaries via their bank a/cts as opposed to goods subsidies and cash payments.
- 4. Lowering economic inequality. Financial inclusion can help to reduce income inequality. The

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banks would be capable to offer additional loans to those in requirement of loans for investments purposes since more money will be moving through the banking system.

5. Promoting economic expansion: The amount of supply of money in the banks determines how quickly the economy grows overall, so financial inclusion can be extremely important for long-term economic growth and development.

6. To encourage the implementation of social security programmes for all: financial inclusion can be used to create social security programmes like pension plans or subsidies on certain goods. Moreover, financial inclusion plays a critical role in eliminating black marketing that used to be practised in industries where subsidized funds were not provided through bank accounts.

# VI. RBI Actions To Support Micro Finance

**A.** The introduction of no-frills accounts - These accounts offer minimal deposit and withdrawal capabilities to account users, making banking more inexpensive by eliminating extraneous features that are useless to the underclass. These accounts are anticipated to offer a free or inexpensive way to entrée bank accounts.

The KYC requirements for opening accounts were also loosened by the RBI.

**B.** Banking services are provided to houses through company correspondent - Banking systems have begun to use this technique to provide banking facilities in places where banking institutions are not able to construct physical branches due to financial constraints. Business Correspondents offer this unbanked demographic affordable and convenient access.

C. Electronic Funds Transfer, or EBT, The government has started the process of moving money directly to recipients' accounts in order to plug the leaks that exist in the transmission of payments through the many tiers of bureaucracy. This reassign of sum is anticipated to give beneficiaries improved health insurance while lowering the cost of transfer and oversight for the administration. Those who are still unbanked will begin trying to enter the official financial sector as the benefits begin to flow to the masses.

## VII. Government's current contribution to increasing financial inclusion

On June 22, 2006, the Indian government established a committee to promote financial inclusion in India. In January 2008, the Committee made its report public.

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A project named the National Rural Financial Inclusion Plan has been started by CFI. It has established goals to boost financial institutions in the nation across all areas. It has made recommendations for ways to overcome supply and demand issues while promoting financial inclusion. Aiming to offer financing (via banks, loans, etc.), the steps to overcome supply restrictions. Demand restrictions mean that despite the availability of people, they do not engage for a variety of reasons.

The paper offers solutions to demand issues for all other kinds of funds. For addressing human capital, the focus is on education and health; for capital assets, it focuses on improving access to land that could act as collateral; for capital equipment, it focuses on improving infrastructure; and then for social capital, it focuses on creating institutions like gramme panchayats, among others.

## VIII. Pradham Mantri Jan Dhan Yojna

On August 15, 2014, the hon'blePM of India inaugurated the Pradhan Mantri Jan Dhan Yojna, a national initiative aimed at promoting admittance to financial facilities in the nation. The goal of this programme was to increase financial literacy among the less fortunate members of society who were denied access to basic online banking and other financial products. On August 28, 2014, the programme was introduced in Delhi and other states. This plan served as the foundation for the SABKA SAATH SABKA VIKAS, or comprehensive and equitable development, theme.

We'll deal with technology problems like shoddy connectivity and online transactions. As part of the Scheme, mobile dealings through telecommunication providers' established centers are also intended to be utilized.

The following is a summary of the program's several advantages:

- Savings interest.
- Rs. 1 lakh in accidental insurance coverage
- No minimal balance is necessary.
- The programme offers a Rs. 30,000/- life insurance payout upon the beneficiary's passing, provided that the eligibility requirements are met.
- Simple Money Transfers Throughout India

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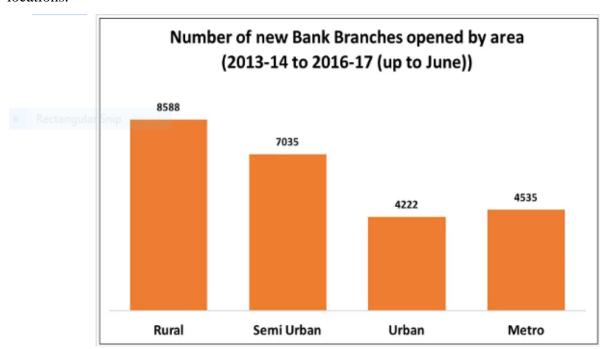
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- Direct Benefit Transfer will be made to state program beneficiaries in these accounts.
- A capacity for an overflow will be made available after the account has been operating satisfactorily for six months.
- Only one account per home, ideally the lady of the house, may have an overdraft of up to Rs. 5000.

#### **Current State**

- A total of 310 million inhabitants were integrated into the established banking system.
- Around 25000 new local banks have established in previously unbanked regions.
- Just 3% of the new bank branches opened as part of the Financial Inclusion scheme were distributed to the North Eastern States.
- The list of new branches inaugurated over the previous decade is topped by states in South India.
- To meet people's needs for online banking, 45000 new ATMs have been deployed in diverse locations.



## IX. Recommendations

1. Measures should be implemented to increase Indians' understanding of financial services and

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how to get them affordably.

2. The administration should concentrate on the main causes of education for all's failures.

3. To satisfy the needs of people from varied backgrounds, banks should take action to boost

innovation in banking products for various types of employment hierarchy.

4. The government must boost societal trust in banks and other financial organisations. Due to

previous banking sector fraud schemes, people are now less likely to put their money in banks

than they are to keep it with them. As a result, these individuals are once more overlooked by

banks when it comes to financial services.

## X. India's Future Financial Inclusion

If the government and the banking sector make genuine efforts to encourage rapid expansion and growth in the economy, the prospects of India's financial inclusion appears to be bright for the upcoming years. By adding additional rural bank branches and ATMs, neglected states like the north-eastern states, some of Uttar Pradesh, Madhya Pradesh, etc. can be revitalised. In addition, there is a critical need for creativity inside the finance sector and more attention to financial education to educate the public on the importance of financial services.

Computer technology and innovations in finance and related fields will rule the future. Hence, it is essential to protect the populace from the illiteracy issue, and more people should be included in the school system. The implementation of a micro finance programme among the populace may be made possible by mobile banking. Additionally, the government must inspire public confidence in the banking system, guarantee technological security, and remove any threat from hackers or bank fraud.

#### XI. Conclusion

The administration has paid close attention to financial inclusion during the last few years. By putting PM Modi's Jan Dhan Yojna into practise, some 310 million people were added to the formal banking system over the course of four years (2014–18). Other steps have been implemented, and they are effective. But the reality is that the administration still faces a number of difficulties that must be carefully navigated in order to achieve equitable growth and balanced development. The first step in establishing credit inclusivity for the underprivileged and vulnerable groups in our society is to achieve full financial inclusion.

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